

# REDHS

# Medical Services Update

## Urgent Care Service

With the impending retirement of Dr Fang, we wish to reassure the community that REDHS Urgent Care Centre (UCC) is continuing to operate safely and effectively.

The UCC is a free service to the community (Medicare card required), and will continue to operate at 40-44 Moore Street Rochester until we advise otherwise.

### REDHS UCC OPENING HOURS

**8:30am - 5:00pm  
Monday to Friday**

**If you would like  
to pre-book  
please call  
0428 358 892**

**Walk ins are also  
welcome**



## Telehealth Assistance

Our staff can assist the community with accessing telehealth services at our Urgent Care Centre.

If you need assistance to access a Doctor via telehealth please drop in to see our friendly team and they will assist you in connecting to the Victorian Virtual Emergency Department (VVED) in a private setting. This is a free service.

## Victorian Virtual Emergency Department (VVED)

The VVED is a free service to treat non-life-threatening emergencies, providing access to a doctor. This service is available via [www.vved.org.au](http://www.vved.org.au)

## Nurse On Call Service

Nurse on Call is a free service that can be accessed by calling 1300 60 60 24, to receive free health advice from a registered nurse 24/7.

**In an emergency please call Triple 0 (000)**

## RFDS Community Transport

REDHS partners with the Royal Flying Doctor Service (RFDS) to provide a community transport service for the Rochester region.

The Community Transport service offers free transport for eligible community members to access their health and wellbeing appointments and Social Support Groups within the designated service area (Echuca, Shepparton and Bendigo).

Clients should have a pension card, concession card or DVA card, and live within 20km of Rochester.

Please call (03) 7046 4664 or drop into the REDHS Operations Centre to make a booking.

## Doctor Referrals

Rochester Medical Clinic is providing a list of alternate doctors for their clients. Please call 03 5484 1304 before 28th June.

